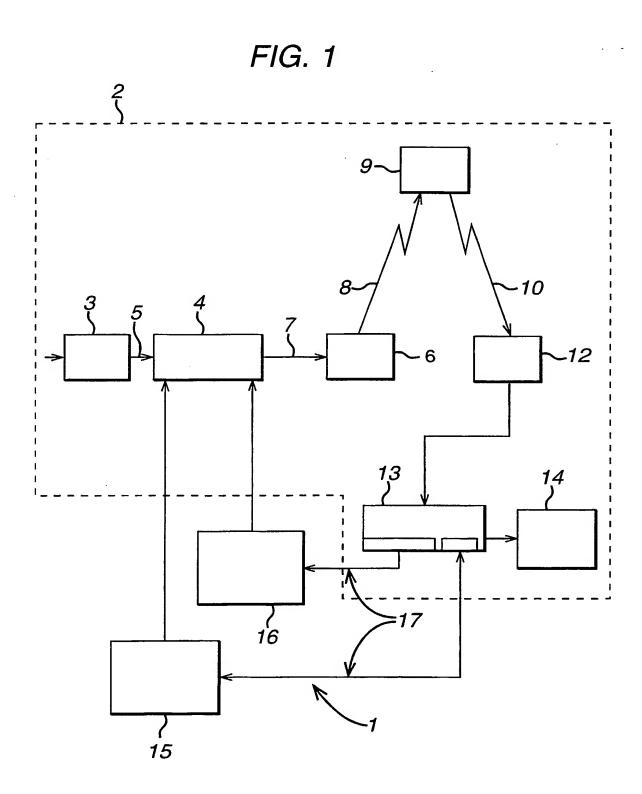
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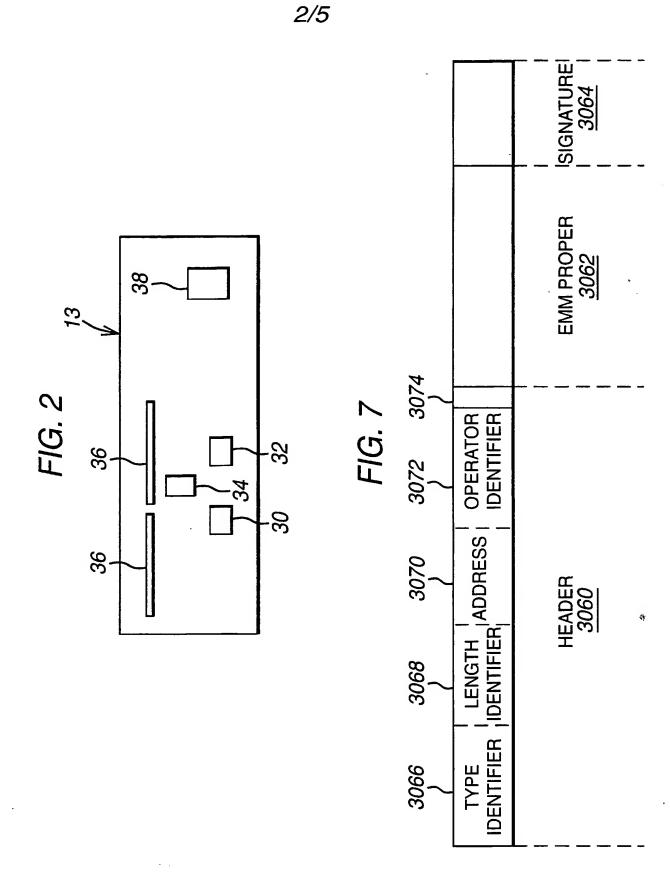
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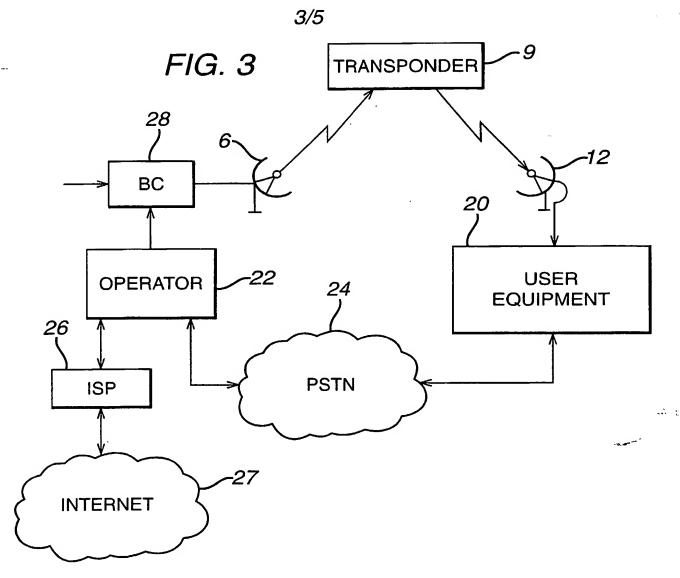
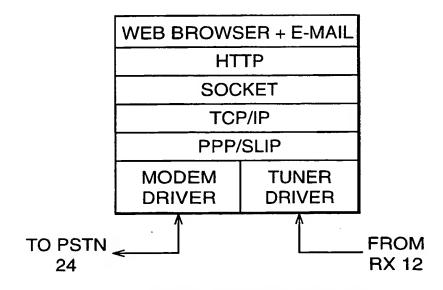
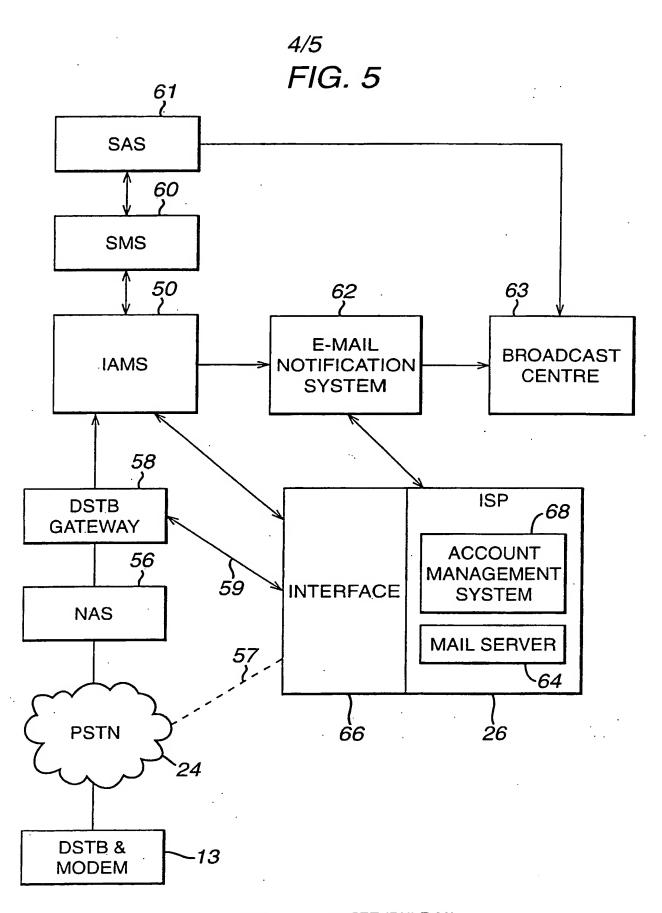


FIG. 4



SUBSTITUTE SHEET (RULE 26)



SUBSTITUTE SHEET (RULE 26)

5/5 (REPLICATE ACCOUNTS REPLICATION SERVICE TO MAIL SERVERS) 82 **ACCOUNTS** MAIL & TV **SMS COMMUNICATION MANAGEMENT**) (TV ACCOUNT INTERFACE 72-IAMS RDBMS FIG. 6 **SUPPORT SERVER** COMMUNICATION **EMAIL NOTIFIER** 84 INTERFACE 9/-80-PROVISIONING SERVER REMINDER SERVER (MAIL ACCOUNT MANAGEMENT) MANAGEMENT) (EVENTS SUBSTITUTE SHEET (RULE 26)